



Radweg -
Reisen.com

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Three Lakes - Four Countries



Welcome to Switzerland!

We look forward to introducing you to Switzerland and we hope you will enjoy your cycling tour and that you don't get any punctures!

Your Radweg-Reisen team

Please check that you have received the following documents from us:

- Questionnaire
- List of hotels, containing:
 - Voucher entrance Rosgartenmuseum
 - Voucher boat trip to the Rhine waterfall
 - Voucher boat trip Weesen - Waldenstadt
 - Voucher half-board (optional)
- SBB-Railcheck Altstätten - Gais
- City map Zurich
- Radatlas Schweiz
- Luggage labels (1.5 labels per person)

Emergency Number: +49-(0)7531 - 81 99 3-53

In case of emergencies we are available under this number from 8.00 to 20.00.



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How to use the travel documentation



The tour book

The large tour book provides you with an overview of your upcoming holiday. We provide you with tips on how to arrive at your starting point, visitor attractions along the route, destinations of the daily routes and information on the routes themselves.
(Illustration only)

The list of hotels

In the list of hotels you will find detailed information in relation to **your** accommodation. Every hotel is described in detail with information on directions and a map of the surrounding area.
(Illustration only)

The tour map

The tour map will help you with orientation during the course of your trip.
(Illustration only)

Planning the route for the next day (e.g. in the evening in your hotel)

There will be a brief description of every route in the **tour book**. In combination with the **tour map**, you will have an overview of the upcoming route.

In some cases the destinations described in the tour book may differ from the actual place where you will be staying overnight. Please take note of the information provided in the list of hotels to make sure of your destination! (e.g. in the tour book there may be a description of the route from Überlingen to Friedrichshafen, but you may actually be staying in Immenstaad—which is located a few kilometres away)

During the tour

Each daily destination and all visitor attractions along the route are briefly described. If there are boat or train journeys along the route the corresponding timetables will be included in the **tour book**.

At your destination

When you arrive at your destination for the day you will be able to find your hotel with the help of the **tour map** and the **hotel list**.



During the course of the cycling tour you should always have these information booklets close at hand in your backpack.

Please note, that some of the vouchers first need to be swapped for a valid ticket at the ticket office. You will find details on the respective vouchers.

► Important information in relation to transport of luggage

In order for you to be able to enjoy your cycling tour to the full, we transport your luggage from hotel to hotel for you. In order for this to go smoothly we ask you to please take note of the following points:

Luggage Labels

Please only fill in the name under which the holiday was booked! The names of your fellow cyclists are not known to our drivers; under certain circumstances such luggage may not be transported. Please make a note of the total amount of bags you have on all the luggage labels. Unlike other tour operators, we do not limit the amount of bags, but that means that your baggage labels are the only way in which the drivers can check whether the luggage has been completely unloaded or loaded.

Please also make sure that each suitcase weighs max. 20 kg.

Collection of Luggage

Please have your bags ready for collection at about 9 am. If our drivers have to wait in the morning then all guests suffer.

Availability of Luggage

Our drivers drive around the lake and are continually loading and unloading baggage. The times at which your luggage will be delivered to you therefore vary, but you will have them by 6 pm at the latest. You may arrive at your hotel before our drivers, therefore please remember to pack spare clothes in your rucksack, e.g. a pair of dry socks if the weather is wet.

Liability

We handle your luggage very carefully. However if damage does occur we will pay damages of up to 500 Euro. Please take note however that suitcases are for transporting, and handles and wheels, particularly those of expensive models, are weak points. We are not liable for any small scratches, broken handles or wheels! Please see our terms and conditions regarding this point.

In this field please fill in the **surname** of the person who made the booking.

	Name	No. of pieces of luggage
Name of person who made booking	Mueller	1
Member of the group 1	Hagen	2
Member of the group 2	Schmidt	2
	total	5

In this field please fill in the **total number of pieces of luggage** (for all travellers in your group)

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► Packing list

Here are some tips for what to bring with you:

Our luggage transporter transports your luggage for you. Please do remember to bring a backpack with you (or some type of bag) for carrying your personal belongings during the day.

Cycling Clothing <ul style="list-style-type: none">• Short and long cycling trousers (padded if you wish)• Breathable jersey (helps to prevent you getting cold) pure cotton is not very suitable, as although it does absorb sweat it can't release it again.• Runners/cycling shoes or cycling sandals• Cycling helmet (particularly for children!)• Rain clothing• Sun glasses, sun hat• Tip for cold and damp days: Wear numerous thin layers of clothing, which can be taken off as necessary. The outer layer should be wind and water resistant.	Orientation and Documentation <ul style="list-style-type: none">• Wallet with Euro and Swiss francs• Bank card/Credit card• Your travel documents• I.D card/Passport (Keep a copy of these seperately)• Health travel insurance• Mobile telephone/phone card, make a note or save important numbers
En Route: <ul style="list-style-type: none">• Provisions and things for a picnic (e.g. pocket knife)• Sufficient liquids (sugar free)• Sun protection cream / After sun• Swimming clothes and towel• A spare pair of clothes• Windproof jacket and long trousers in case the weather changes• Camera, to capture the best holiday moments	Miscellaneous: <ul style="list-style-type: none">• A small first aid kit including plasters and insect repellent• Ohropax• Everything else which you normally bring on holidays

► General information for your cycling tour

Please note that you will be cycling through Switzerland on your cycling tour and over-nighting there. In all areas near the border you will be able to pay with Euros, but you will be given change in Swiss francs. The exchange rate is unfortunately quite bad if you pay in Euros.

Crossing over the border

Please remember to always have a valid personal identity card or a passport with you. Small children must also have either their own passport or be entered in their parents' passport. If you are a non-EU citizen then please take note of the relevant visa conditions.

Your luggage may also be crossing over the border, even if the particular leg of your cycling trip isn't crossing over the border. Therefore we do not transport certain notifiable products such as alcohol and tobacco in luggage. Do not lock your case, as the custom officials may want to check the contents. If you lock it you may have to come to the border to open it personally. If your luggage is checked by customs, we will leave a message for you at your destination!

Mobile phone and emergency numbers

Your mobile telephone will have good reception everywhere surrounding the lake. Please note however that your phone will have to log onto the relevant foreign network. This has no influence on people trying to contact you. Your friends will still be able to contact you under your normal number (no foreign country code required). However using a foreign network you will also have to pay for incoming calls. Customers of German networks can avoid this by "forcing" their mobile phone to keep on using the German network, which is available almost along the entire Lake Constance cycle path (but may however be very weak in some places). In order to do this they must deactivate the "automatic network selection" in the menu of their phones.

If your phone is using a foreign network then you will have to use the appropriate country calling code when ringing someone. If you have saved a number in your telephone book without this international calling code, you will not be able to use this while using a foreign network.

Emergency Numbers:

Germany:	Police	110
	Ambulance	19222
Austria:	Police	133
	Ambulance	144
Switzerland:	Police	117
	Ambulance	144

Please note:

In order to call the relevant emergency number you must be in the relevant country and your phone must be using a network from the relevant country.

Swimming in the lakes

Lake Constance is very clean and is used as a source of drinking water. In principle you can swim anywhere. There are many bathing beaches on natural shores, some of which have showers and/or changing rooms.

► Arrival information

Your cycling holiday will be getting underway shortly and you can look forward to an enjoyable time in the Lake Constance region. In order to ensure that you have no problems in finding your way to your start hotel you will find detailed directions for car and train travel in the enclosed list of hotels. Below you will also find information on rental bikes and car parking as well as directions to our office.

If you have booked rental bicycles:

Arrival by car:

Please check into your hotel first and then drive to our premises on Fritz-Arnold-Straße 16a. You will find directions on page 2. You can park your car in our secure car park. Parking costs 40 Euro for the duration of your holiday.

Arrival by train:

Please check into your hotel first, then you can visit us at our premises on Fritz-Arnold-Straße 16a. Bus timetables can be found on pages 7 and 9. Or you can take a taxi or a Seeteufel mini-cab, the journey won't take long (Max. price 20 Euro).

In our rental bicycle garage you will be given your individually adjusted bicycle and can take it on a test run. If technically possible, we will be more than happy to mount your own saddle on the bike. Each bicycle comes with a lock and on request, a pannier or basket. Each group is also given a puncture repair kit. Our employees will be more than happy to give you a few last minute tips for your trip.

If you contact us by telephone on the day of your arrival, we will bring your rental bicycles to your hotel but will not be able to individually adjust them. If your trip isn't beginning in Konstanz, individual arrangements for the handing over of rental bicycles will be made.

Rental bicycles must be returned to our garage on the last day of your trip. Please call us if you wish us to collect the bicycles from your hotel.

If your trip isn't beginning in Konstanz, your rental bicycles will be placed in your hotel. Please ask the Reception.

But we will not be able to individually adjust the bicycles.

If you are travelling with your own bicycles:

You are more than welcome to use our secure car park after you have checked in to your hotel. Parking costs 40 Euro for the duration of your holiday.

If you are arriving by train we recommend that you take your luggage to your hotel by taxi (Cost approx. 5-20 Euro).

In our premises you may find accessories which you have forgotten at home, and you will be able to have a coffee and get some last minute tips for your trip. If you have everything organised you don't need to come to our premises.

TAXI-Informationen:

Taxi Haberbosch, Tel +49 (0)7531 - 44 8 00
Seeteufel Minicar, Tel +49 (0)7531 - 44 9 44

Directions to Radweg-Reisen

Our daily opening hours:

09.00 - 19.00 h

By car

From Stuttgart:

Driving along the A 81 you will come onto the B33 near Singen and continue on in the direction of Konstanz until you come to the end of the motorway. You will pass the turn off for Reichenau Island and stay on the B33 in the direction of Konstanz. At the first crossroads after entering the town turn right onto Fritz-Arnold-Straße and continue straight on. After approx. 800 m, when you see our signpost turn right into the large car park.

Coming from München / Ulm via Meersburg:

After disembarking the car ferry from Meersburg-Konstanz, continue straight on along Schiffstraße. Keep to the left when you come to the first traffic lights and follow along Mainaustraße in the direction of the town centre ("Stadtmitte"). After approx. 4 km, directly after crossing under the railway tracks, keep to the right in the direction of "Singen/Autobahn". After the roundabout continue on in the direction of Singen. Then turn left on to Rudolf-Diesel-Straße and then right on to Carl-Benz-Straße, turning left again on to Siemensstraße. Continue on along this street until you reach the end where you will find our premises.

Coming from Switzerland:

Driving along the A7 motorway you will pass through customs at the border. Continue straight on in the direction of "Autobahn" (Motorway). You will cross over the Rhine on a four lane bridge. After crossing the bridge, turn left onto Rudolf-Diesel-Straße and then right on to Carl-Benz-Straße, turning left again on to Siemensstraße. Continue on along this street until you reach the end where you will find our premises

► How to reach us with the bus

Hotels in Litzelstetten

From the **bus stop Litzelstetten/Tankstelle** the bus No. 6 will bring you to our office, bus stop „Rudolf-Diesel-Straße“.
From here, follow the route in your city plan in your travel documents on page 2.

No. 6	Monday – Friday	Saturday	Sunday and holidays
Litzelstetten / Tankstelle - Rudolf-Diesel-Straße	08.12 - 16.12 every hour 16.42 - 19.12 every half an hour	08.21 - 15.21 every hour	No traffic!

Hotels in the town centre

From the **bus stops „Marktstätte“ or „Sternenplatz“** in Constance the bus No. 6 will bring you to our office, bus stop „Rudolf-Diesel-Straße“. From here, follow the route in your city plan in your travel documents on page 2.

No. 6	Monday – Friday	Saturday	Sunday and holidays
Marktstätte – Rudolf-Diesel-Straße	08.14 – 19.14 every quarter of an hour	08.29 – 18.59 every half an hour	08.17 – 18.47 every half an hour
Sternenplatz – Rudolf-Diesel-Straße	08.38 – 19.23 every quarter of an hour	08.38 – 18.38 every half an hour	08.26 – 18.56 every half an hour

Price Excerpt

Price per person as a single ticket 2.30 Euro; Day Ticket: for the entire day: Price 4.30 Euro per person

For all buses: prices and times according to February 2014 and no liability for errors or commissions is accepted!

Hotels in Kreuzlingen / Tägerwilen (e.g. Hotel Plaza / Hotel Trompeterschlössle)

Please, take a taxi to come to our office. There is no continuous bus connection from Kreuzlingen/Tägerwilen to our office (approx. price 8-15 EUR).

Taxi Haberbosch, Tel +49 (0)7531 – 44 8 00
Seeteufel Minicar, Tel +49 (0)7531 – 44 9 44

Dear Guests,

We hope that you have had a wonderful holiday in Switzerland and we would be very grateful if you would complete and return this questionnaire to us, for example by leaving it at your accommodation.

We also offer further cycling trips and combined cycling and boating trips in many other beautiful regions. Just have a look at our website for details.

Your Radweg-Reisen Team

